



Pawleys Pediatrics and Adult Medicine

Phone Number: 843-314-1314

Phone Options:

During **Open Office Hours**: Monday-Friday 8 AM - 4:30 PM Call 843-314-1314 to Access our easy to use Call Routing System

After dialing (843)314-1314, select the appropriate option below for routing your call:

Start Here



Appointments, Scheduling, The Patient Portal, or General Information
press 1

Speak with a Medical Assistant
press 2

Refill a Prescription
press 3

Calling from a Doctor's Office or Hospital
press 4

Medical Records or Referral
press 5

Insurance or Billing
press 6

General Information about our Practice
press 7

Practice Manager
press 8



Dr. Kelly
press 1

Prescription Refill
press 1

Controlled Prescription Refills
press 1

Provide Call Report
Critical Values
Refer A Patient

Request Records
Forms
HIPAA

Question about a Quest Lab Bill
press 1

Address
Fax number
Office hours
Website

Dr. Nicol
press 2

URGENT Call
Medical Assistant
press 2

All Other Prescription Refills
press 2

PPAM Insurance or Billing Questions
press 2

Nurse Practitioner Shannon Spence or Allison Ferdon
press 3

Non-Urgent Medical Assistant Calls
press 3

If you would like to become a new patient
press 4

On **Saturday morning** from 9:00 AM - 11 AM Call 843-314-1314 for the Saturday morning receptionist

When the office is closed and you urgently need to speak with a doctor after hours, call Tideland's Hospital Operator at 843-652-1000 and request the on-call doctor to be paged. Please allow 20-30 minutes for a return call.

If it is a life threatening emergency, call 911.

Notice: Patient evaluation and management via phone call may be billed at the sole discretion of the provider on call.

Note: Voicemail left after 4:00 pm may not be returned until the next business day.